



CargoOffice

The right information at the right place at the right time

The web-based CargoOffice service is available 24 hours a day seven days a week and easily adapts to your requirements.

CargoOffice features include online, local and remote:

- Order Entry
- Document Publishing
- Document Printing
- Status Alerts
- Status Distribution
- Track and Trace
- Driver communication
- POD
- Settlement

Being Online means that the right information is available at the right place and time for all involved parties. When you get a phone query the answer is only a mouse click away.

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By using CargoOffice your business will benefit from:

- Improvement to customer service
- Improved and accurate input methods.
- Improved data management
- Improved consignment visibility for staff, customers and drivers
- Instant data from the field – faster response for your customers and improved (cash flow) invoicing.
- Improved productivity due to reduced administration.
- Online tracking and POD
- Reduced number of query phone calls into and out of the office
- Reduced work load on operational staff
- Reduced dependence on back office paperwork - data is stored centrally for easy retrieval and processing.
- No need to relay information by fax or phone
- Improves business visibility on a day by day basis through automated reporting and generating alert notifications to applicable personnel, partners and customers
- Reduce the cost of business (con note cost) by processing more work in less time, using the same resources with less stress and errors
- Improved data quality – automatic feedback messages ensure jobs are completed correctly by the user before back office processing